

### Introduction



- Rebates up to \$3,000 for residential energy savings projects
- Any income level
- Kicked off January 1, 2010
- Market rates
- Process
  - 1. Energy audit with Participating Auditor
  - 2. Energy improvements by any contractor (not DIY)
  - 3. Test out by Participating Auditor
  - 4. Homeowner receives check

## **Quality Assurance**



- Participating Auditors are:
  - 3<sup>rd</sup> party certified
  - Maine Fuel Board licensed
- 100% of audits are reviewed by program staff
- 100% jobs have blower door & CAZ test out
- 15% jobs visited by staff (EPA rec's ≥5%)
- 100% customer satisfaction feedback planned
- Non-program M&V planned

# Helping Homeowners Find Quality Auditors



#### Current website list

- Location
- Services offered (e.g. audit, air sealing, HVAC, etc)
- Service area

#### Planned website:

- Above info plus:
- Searchable by distance from homeowner
- # of jobs completed
- Average customer satisfaction rating

## Why BPI Required for Auditors?



- National 3<sup>rd</sup> party standard for existing homes
- DOE HomeStar only accreditation standard
- EPA's only standard
- NEEP's only standard
- MABEP-supported
- MSHA's direction
- Community Colleges only audit curriculum
- \$350 testing fee (KVCC)

## Sales pitch



## This program is ideal if you have:

- Ice dams
- Frozen pipes
- Cold/hot rooms
- Moisture problems or
- You pay >\$1 / ft2 / year
  - eg >\$2,000/yr for a 2,000ft2 home

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