

Properly used, a heat pump water heater can save up to 50% compared to a standard electric water heater. Here are some ways to ensure you get the most from your heat pump water heater:

SET UP

- 1) Set the water heater at the lowest temperature that works for you. 120°F is a good place to start. The cooler the tank is, the less energy it will lose.
- 2) Use “Heat Pump (only)” mode whenever possible.
- 3) Maximize the water heater’s accessible space. If it is in a utility room, try opening the door to give it access to a larger space. Remember, heat pump water heaters get their heat from the air around them.
- 4) Be sure that air flow to/from the unit is unimpeded.
- 5) If the heater isn’t producing enough hot water, try these steps in this order:
 - a) Consider low flow aerators and shower heads as well as efficient clothes washers,
 - b) Raise the set point of the water heater and install an anti-scald mixing valve,
 - c) Try the “Hybrid” mode.



OPERATION

- 1) Some heat pump water heaters have an indicator showing when the air filter needs to be rinsed. Follow directions on how to rinse the filter and reset the indicator light.
- 2) Check the condensate overflow line periodically. If you see water dripping out of it, then you may have a blockage in your main condensate line. Follow the manufacturer’s instructions for clearing the blockage.
- 3) Consider using “Vacation” mode if you are leaving the home for an extended period of time.