

Written responses to PON EM 008-2020 Questions Remote and Integrated Thermostats Project

1. Can I complete these projects in commercial sites?
 - a. No, this PON is only applicable to residential locations.
2. If we have more than one store/office in Maine, can we submit multiple applications?
 - a. Yes, upon review we are allowing one application per store/office in Maine.
3. Will the output meters connect to the customers Wi-Fi?
 - a. No, these are not Wi-Fi enabled meters
4. Can we apply for all three tracks?
 - a. We are only accepting applications for one track at a time per applicant. Once an approved track is finished, you are welcomed to re-apply for any track.
5. Since all surveys and meters will be collected by Efficiency Maine, does the applicant have any responsibility after the initial installations?
 - a. The applicant is responsible for 1.) installing a remote thermostat and connecting it to the appropriate heating systems, 2.) installing a CT meter provided by the Trust to monitor the output of the controlled heat pump, and 3.) submitting the appropriate paperwork for each project; a site survey, signed customer agreement, and itemized invoice. Assuming those steps are completed correctly, the work of the applicant is completed.
6. On average, what is the amount of time needed to install the meter? What skill set is required?
 - a. The meter instruction manual is included at the very end of the PON. These meters can be installed very quickly once the appropriate wire is located. Anyone qualified to complete the electrical hook up for a heat pump, can locate and attach the meter to the "hot" wire.
7. Why are the heat pumps required to have an HSPF of 12.0 or higher?
 - a. Only single-zone ductless heat pumps are eligible for any track of this PON. Efficiency Maine requires an HSPF of 12.0 for these units to be eligible for our Home Energy Savings Program rebate, so we want to issue the same requirements for this study.

8. Does the Integrated Thermostat 2 track require two single zone heat pumps in one home? Can I connect to a multi-zone unit instead?
 - a. The Integrated Thermostat 2 track requires connection to two single-zone heat pumps. No multi-zone heat pumps are eligible for any track of this PON.

9. What brand of thermostat should I use?
 - a. Applicants are welcomed to use any thermostat that has the functionality to complete this PON. Efficiency Maine does not explicitly recommend any brand, but rather welcomes you to find the appropriate pricing and functionality from your distributor or retailer.

10. Who pays for the thermostat?
 - a. It is the responsibility of the applicant to acquire and pay for the thermostats. This cost can be passed on to customers however you choose but should be accounted for in the itemized invoice you provide for each project.

11. Who will provide on-going support to the customers after the installation?
 - a. The applicant is responsible for ensuring the installation of the remote thermostats and integrated controls are installed appropriately. If there was a problem with the installation, it would be the installers responsibility to rectify it. Retrieval of the meters or questions about the PON and data acquired will be handled by Efficiency Maine.