

Residential Registered Vendor Monthly Report January 2018



Program Updates

1. Increased HESP rebates on 1/1/2018
 - Insulation rebates increased from \$500 to \$700 per zone (still \$1,400 total for natural gas)
 - Boiler and furnace rebates increased from \$300 to \$500 (still \$1,000 total for natural gas)
 - Wood stove and pellet stove rebates increased from \$300 to \$500
2. The Home Energy Savings Program (HESP) switched to a one-year window for submitting claims instead of barring previous program participation. Projects completed before 1/1/2018 will still have a two-year window. Customers are still limited to a \$5,000 lifetime cap.
3. There is a new [HESP Rebate Claim Form](#). The new form has a universal cover sheet, a weatherization section, and a heating/water heating section. The Terms and Conditions sections have been converted to checklists to make the requirements more obvious to customers.
4. Efficiency Maine is developing new weatherization incentives for low-income homeowners who are customers of **Maine Natural Gas, Bangor Natural Gas, and Unitil**. Eligibility would be limited to owner-occupied, single-family homes, and only where no insulation currently exists. Insulation beyond the Energy Upgrade Bundle is only available where no insulation currently exists. We will provide more information as soon as it is available.
5. Temporary Suspension of New Loan Applications - December was a rough month for loan processing. Renew Financial, the bank that handles our Home Energy Loans, closed its Pennsylvania office that handled our loans and moved the work to their Georgia office. New employees were assigned to service our loans. In order to catch up on a backlog of pending loans, we are temporarily suspending new loan applications effective 1/22/2018. Applications that have already been submitted will still be processed. We will update our website and notify Residential Registered Vendors when we resume accepting new applications. If you have questions about a pending loan, you're best off contacting our Call Center (866-376-2463 or efficiencymaine@efficiencymaine.com) and letting them send an email to Renew Financial. We apologize for the inconvenience caused by this transition.

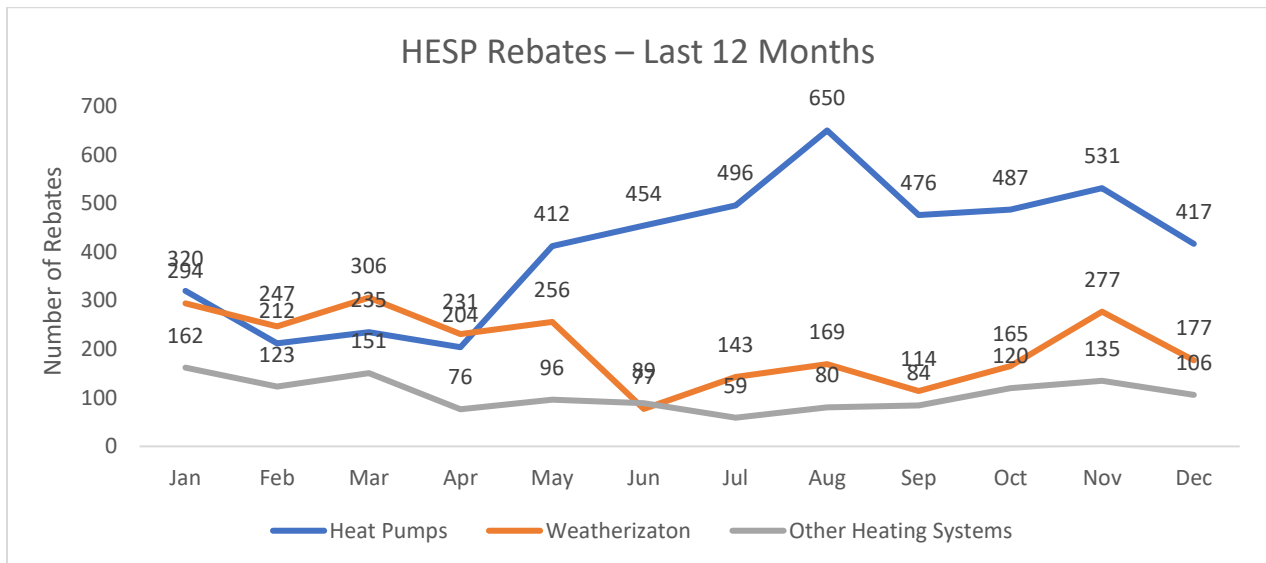
Web Updates:

1. A weatherization button was added to the [Efficiency Maine home page](#) in response to your feedback.
2. New program eligibility pages:
 - a. [Loans](#)
 - b. [Ductless Heat Pumps](#)
 - c. [Boilers/Furnaces](#)

Program Results

Home Energy Savings Program

Year:	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017
HESP Rebate Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MiniSplit HP	320	212	235	204	412	454	496	650	476	487	531	417
Boiler	112	79	91	42	66	75	43	62	70	77	89	70
Air Sealing	136	112	142	96	111	36	64	80	54	68	120	79
Attic Insulation	90	66	90	74	76	23	47	50	32	53	83	53
Basement Insulation	45	49	51	38	48	8	20	24	23	29	48	29
Furnace	20	12	28	15	10	6	13	13	8	23	18	23
Wall Insulation	23	20	23	23	21	10	12	15	5	15	26	16
Pellet Boiler	8	7	6	8	5	4	1	1	3	13	14	5
Pellet Stove	8	13	8	6	8	2	1	2	3	5	8	5
Wood Stove	5	6	5	0	4	0	0	0	0	2	1	2
Geothermal HP	9	6	13	5	3	2	1	2	0	0	5	1
Total Measures Installed	776	582	692	511	764	620	698	899	674	772	943	700

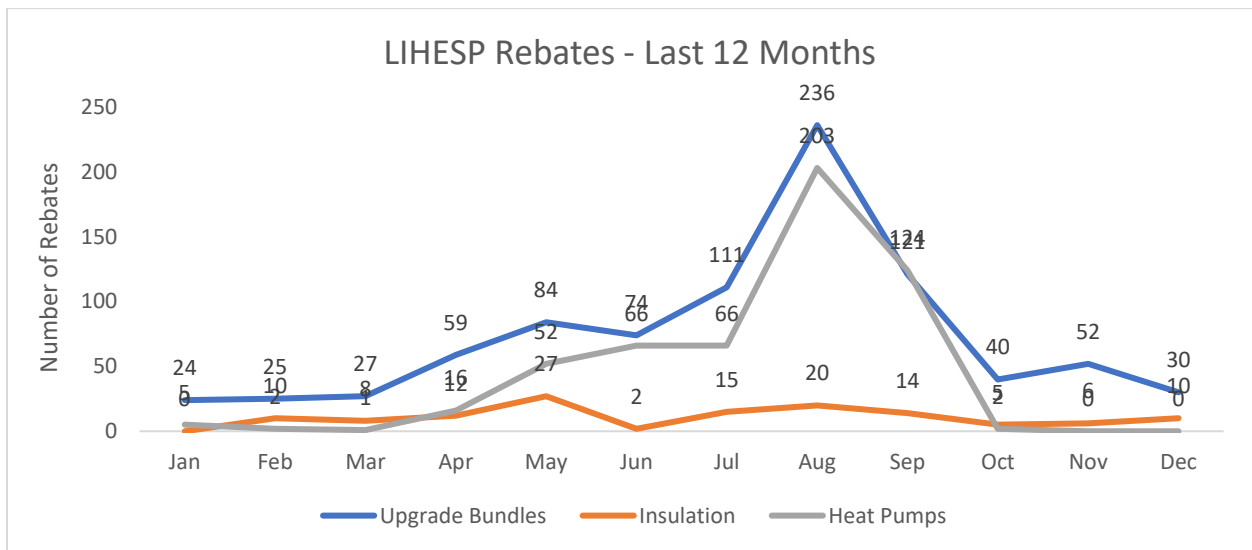


Year-Over-Year Comparison (July 1 - December 31; EXCLUDED 2nd zone mini-split and whole house heat pumps)

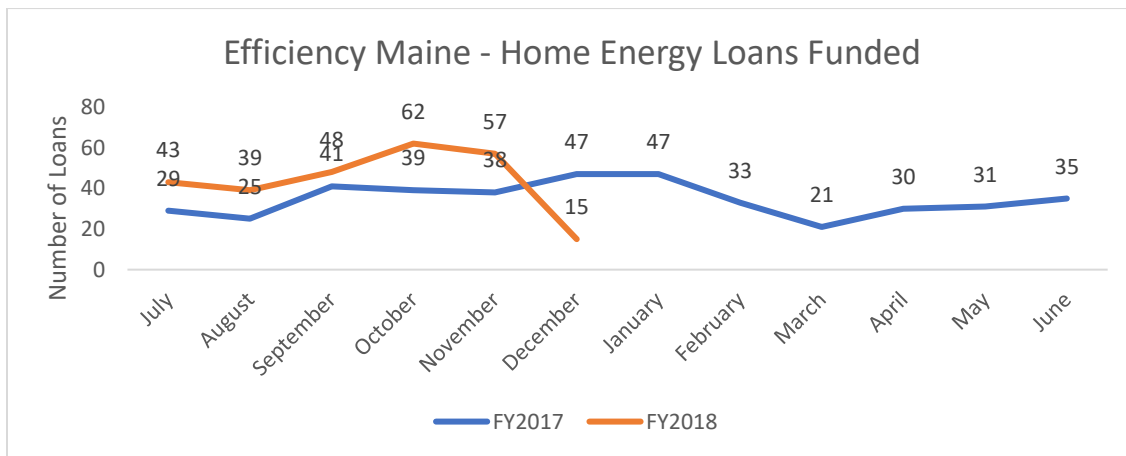
#	HESP Rebate Type	FY15	FY16	FY17	FY18
1	MiniSplit HP	4,277	3,184	2,945	3,058
2	Air Sealing	1,143	925	655	465
3	Boiler	455	382	438	415
4	Attic Insulation	506	555	452	318
5	Basement Insulation	403	309	257	173
6	Furnace	88	86	98	95
7	Wall Insulation	97	118	130	89
8	Pellet Boiler	201	50	48	37
9	Pellet Stove	39	118	65	24
10	Geothermal HP	39	29	41	9
11	Wood Stove	7	30	30	5
Total Measures Installed		7,255	5,786	5,159	4,688

Low Income Home Energy Savings Program (LIHESP)

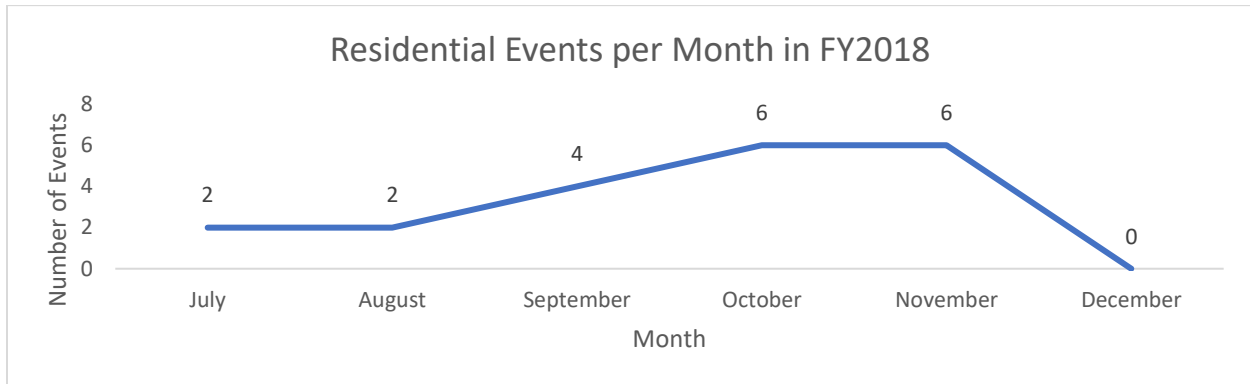
Year:	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017
LIHESP Rebate Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Upgrade Bundle	24	25	27	59	84	74	111	236	121	40	52	30
Attic Insulation	0	3	3	7	17	2	11	11	5	2	5	2
Wall Insulation	0	3	0	2	2	0	2	4	5	0	0	1
Basement Insulation	0	4	5	3	8	0	2	5	4	3	1	7
MiniSplit HP	5	2	1	16	52	66	66	203	124	2	0	0
Total LIHESP Activity	29	37	36	87	163	142	192	459	259	47	58	40



Home Energy Loans



Marketing Activities



Upcoming events

Efficiency Maine will be participating in the following events. If you are also interested in participating, contact the contact person by phone or email.

Date	Name	Location	Contact Person	Contact Phone	Contact Email
1/27	Falmouth/Cumberland Home Energy Fair	Falmouth Elementary School	Kimberly Darling	(207) 781-5253 x5337	kdarling@falmouthme.org
2/10 to 2/11	Maine Home & Remodeling Show	Cross Insurance Arena, Portland	New England Expos	(866) 295-6438	info@newenglandexpos.com
3/17 to 3/18	Maine Home Show	Androscoggin Bank Colisée (190 Birch Street, Lewiston, Maine)	Travis Dow	(207) 577-2721	sales@MaineHomeShow.com
3/23	Maine Plumbing, Heating & Cooling Contractors (PHCC) Show	Augusta Civic Center	Alice Ames	(207) 829-5055	aames2@maine.rr.com
4/6 to 4/8	Manchester Lion's Club Home and Garden Show	Augusta Civic Center, Augusta, ME	David Weeks	(207) 622-0439	manchesterlions@yahoo.com
4/13 to 4/15	Portland Home Show	Portland Expo, Portland	All Seasons Promotions	(800) 237-6024	homeshows1@yahoo.com