

EM RFP-006-2022: Onboard EV Charging Management  
Responses to Questions  
November 12, 2022

1. Are incentives to customers expected to be included in the \$80,000 budget?
  - a. Yes.
2. Would the Trust consider behavioral interventions to shift charging times in lieu of active controls? These interventions can be offered to a wider array of OEMs than direct control mechanisms.
  - a. Yes, but the Trust will prioritize bids that emphasize the use of direct controls across the test group.
3. Does EM have any preferred geographies, demographics, or vehicles for customer participants?
  - a. The Trust requires that the customers are Maine residents and that the interventions take place within Maine (i.e. if the car crosses into New Hampshire, the Trust does not provide any managed charging services until the vehicle returns to Maine).
4. Does EM have any preferences or constraints on how customers are acquired for project participation?
  - a. The Trust is agnostic to customer acquisition methods.
5. Could you provide the attachments in word format (i.e Cover Sheet and/or General Service Agreement)?
  - a. The Trust will post editable versions of Attachment A: Cover Sheet and Attachment B: General Services Agreement to the [RFP-006-2022](#) page.
6. Is the expectation that the vendor is prohibited from asking any questions, comments or applying proposed revisions to the Service Agreement?
  - a. The vendor may ask questions, post comments, and apply proposed revisions to the now editable service agreement. Please make all changes clear to the reviewer with the use of the track changes function.